
MARKETPLACE TERMS AND CONDITIONS

SoupTraders Pty Ltd ACN 615 861 491 (referred to as **SoupTraders**) provides an introductory service where university students can meet, swap, sell or trade products and items, provide or hire services and organise events and activities. SoupTraders is a community which aims to connect like-minded students and also help them make money. The introductory service and searchable directory provided by SoupTraders are collectively described as the **Services**. The Services are available on the SoupTraders website at www.souptraders.com.au (**Site**).

1. Contract

- (a) These Marketplace Terms and Conditions (**Terms**) form a binding legal agreement between SoupTraders, its directors, officers, employees, successors and assignees, and each person, organisation or entity using the Services (referred to as a **User**). By using the Site or the Services, each User agrees to comply with and be legally bound by these Terms. Please read the Terms carefully. If there are any questions, the User is encouraged to contact SoupTraders using the contact details at the end of these Terms.
- (b) The User's use of the Site and the Services indicates that:
 - (i) the User has had sufficient opportunity to access the Terms and contact SoupTraders;
 - (ii) the User has read, accepted and will comply with the Terms;
 - (iii) the User has legal capacity to enter into a contract for sale; and
 - (iv) the User is 18 years or older or if younger than 18 years, the User has the approval of his or her parent or guardian.If this is not correct, or if the User does not agree to these Terms, the User is not permitted to use any of the Services.
- (c) These Terms may be amended from time to time, without prior notice. Use of our Services following any such amendments will be deemed to be confirmation that the User accepts those amendments. SoupTraders recommends that each User check the current Terms, before continuing use of the Services. SoupTraders' agents, employees and third parties do not have authority to change the Terms, except with the express written permission of SoupTraders.
- (d) These Terms supplement and incorporate SoupTraders' policies and terms and conditions, including without limitation the Website Terms of Use and Privacy Policy posted on the Site.

2. Introductory Service Only

- (a) SoupTraders' Site and Services provide a searchable directory of businesses, goods, services and events and an online introductory platform. The Site and Services allow students and alumni (**Students**) to create listings (**Listings**). Listings may include, but are not limited to posts regarding items for sale, the availability of services, student events, sport and fitness, finding housemates, creating student clubs and societies, arts & crafts and tutoring opportunities. Businesses, other entities or individuals may also offer or create Listings for employment opportunities (a **Job Poster**).
- (b) Students must set out all relevant information in a Listing such as the time, date and location of any service offered by a Student (**Student Service**), the fee for a Student Service, the purchase price of any item offered for sale or other information requested on the Site to create a Listing.
- (c) Users may create a profile as per information requested on the Site (**Profile**). Profiles are linked to Listings created by Students and Job Posters. When Users view Listings, they will be able to view the Profile of the Student or Job Poster that created the Listing.
- (d) Profiles are viewable only when they are displayed on a Listing. Users can contact a Student or Job Poster via contact details provided on their Profile to make arrangements with that Student or Job Poster.
- (e) Each User understands and agrees that the Site is an online introductory platform only and that SoupTraders' responsibilities are limited to facilitating the availability of the Site and the Services.

- (f) SoupTraders is not a party to any agreement entered into between Users of the Site and Services. SoupTraders is not a referrer or booking agent, and provides no such related services. SoupTraders has no control over the conduct of Students or Job Posters and any other users of the Site or the Services. SoupTraders disclaims all liability in this regard, as set out in these Terms.
- (g) Any arrangement between Students and/or Job Posters is solely between these Users. It is strictly and expressly not part of the User's agreement with SoupTraders.

3. **Online Registration**

- (a) A User can browse and view the Site as an unregistered user of the Site. A User must register on the Site and create an account (**Account**) to access some Services and features on the Site, including creating a Listing or Profile.
- (b) Each User may only have one (1) Account and Profile on the Site.
- (c) Each User is required to provide certain information including name, email address, mobile number, campus name and select a username and password, when registering on the Site for an Account.
- (d) Each User agrees to provide accurate, current and complete information during the registration process and to update such information to keep it accurate, current and complete. SoupTraders reserves the right to suspend or terminate any User's Account and his/her access to the Site and Services if any information provided to SoupTraders proves to be inaccurate, not current or incomplete.
- (e) To keep information secure and confidential, SoupTraders uses Amazon Web Services to provide secure connections between Users and the Site. Users will be requested to change their passwords at regular intervals.
- (f) It is the User's responsibility to keep its Account details, including username and password confidential. The User is liable for all activity on its Account, including purchases made using its account details. The User agrees that it will not disclose its password to any third party and that it will take sole responsibility for any activities or actions under its Account, whether or not it has authorised such activities or actions.
- (g) The User will immediately notify SoupTraders of any unauthorised use of its Account.

4. **Users and User Profiles**

- (a) Each User acknowledges and agrees that it is responsible for its own Profile.
- (b) Users can access the Site to communicate with other Users regarding different Listings, including to obtain a Student Service.
- (c) If Students or Job Posters communicate about a Listing, any agreement entered into for the provision of services, the sale or exchange of an item, or any other matter contained in the Listing, is between the relevant registered Users. SoupTraders is not a party to the agreement.
- (d) Each User acknowledges and agrees that any communications entered into with another User is at his or her own risk. SoupTraders does not provide a User with and cannot guarantee that other Users have genuine intentions.
- (e) Each User should report to SoupTraders any activities or requests of Users which are or which the User reasonably believes to be:
 - (i) suspicious;
 - (ii) inconsistent;
 - (iii) illegal; or
 - (iv) likely to have a negative effect on the reputation of SoupTraders, the Site, Services and/or a User.
- (f) Each User acknowledges and agrees that while the Site allows Users to communicate with each other, Users are not permitted to share the contact information of other Users.
- (g) Each User represents and warrants that any content that it provides and Profile and/or Listing that it posts:
 - (i) will not breach any agreements it has entered into with any third parties;

- (ii) will be in compliance with all applicable laws, tax requirements, and rules and regulations that may apply to any User in its local area and country; and
- (iii) will not conflict with the rights of third parties.
- (h) For the avoidance of doubt, SoupTraders assumes no responsibility for a User's compliance with any applicable laws, rules and regulations.
- (i) SoupTraders reserves the right, at any time and without prior notice, to remove or disable access to any Account and/or Profile and/or Listing for any reason, including Accounts and/or Profiles and/or Listings that SoupTraders, at its sole discretion, considers to be objectionable for any reason, in violation of these Terms or otherwise harmful to the Site or Services.

5. Ratings

- (a) Users may rate a Profile (**Rating**) using the rating system available on the Site.
- (b) Ratings can be viewed by any User. Ratings remain viewable until the relevant User's Account, Profile and Listing is removed or terminated.
- (c) Users warrant that any Rating they provide regarding a User, is truthful, is an honestly held opinion, and based on their own personal experience of that User.
- (d) SoupTraders reserves the right to remove any ratings by Users which SoupTraders at its sole discretion, deems to be inappropriate.

6. Payments

- (a) Using the Site and Services, including registering for an Account and Profile is free for Students. Job Posters may be required to pay a fee or fees (**Fees**) to create Listings or to register for an Account. Any such Fees will be set out on the Site.
- (b) While Students do not need to pay a fee for the Services, they acknowledge that the use of the Services may result in charges to them for the provision of services set out on a Listing or the purchase of a product set out in a Listing. SoupTraders may, from time to time, allow payments for goods and services to be made via the Site. Any applicable fee for this service will be set out on the Site.
- (c) Job Posters agree to pay the relevant Fees, in the currency specified on the Site at the time that it creates an Account or Listing, where relevant.
- (d) Goods and Services Tax (**GST**) will be charged where applicable.
- (e) Any Fees payable may be paid by direct transfer, direct debit, PayPal or credit card. The User must not pay, or attempt to pay for the Services through any fraudulent or unlawful means. If a User's payment is not able to be successfully processed then the request for to register, create an Account, Listing or Profile as relevant may be cancelled.
- (f) In the absence of fraud or mistake, all payments made are final and the User shall not have the right to cancel its purchase for any reason and further each User agrees to satisfy all such payments made.
- (g) If the User makes a payment by debit or credit card, the User warrants that the information provided to SoupTraders is true, accurate and complete, that the User is authorised to use the debit or credit card to make the payment, that the payment will be honoured by the card issuer, and that the User will maintain sufficient funds in the account to cover the purchase price.
- (h) Nothing prevents SoupTraders from taking any action necessary to recover any unpaid fees. If the User fails to pay, the User's information will be passed on for collection and or legal action. The User acknowledges and agrees that it is liable for and will pay all costs including debt collection, commission, solicitor's fees and any out of pocket expense. If the User at any time exceeds SoupTraders' payment terms and as a result are passed on for collection and or legal action, SoupTraders may place a default against the User with a credit reporting agency.
- (i) SoupTraders' pricing structure or payment methods may be amended from time to time at its sole discretion. After a pricing change, each User has the choice to continue using the Site and accept the change, or to cease to use the Site without penalty.

7. Offers and Promotions

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- (a) SoupTraders may, from time to time, make offers or promotions which may be applicable to the Services.
 - (b) The conditions of such offers or promotions will be specified on the Site.
 - (c) The User acknowledges and agrees that SoupTraders may, at its sole discretion, remove or extend any offers or promotions, and SoupTraders will not be responsible or liable for any potential loss or damage which the User incurs as a result of the removal or extension of any offers or promotions.

8. **Dispute Resolution**

- (a) By using our Site and Services, each User agrees that any legal remedy or liability that he or she may seek to obtain for actions or omissions of a Student, Job Poster or other third party, will be limited to a claim against the Student or Job Poster or other third party, who caused harm to him or her. SoupTraders encourages Users to communicate directly with the relevant User or third party to resolve any disputes.
- (b) SoupTraders welcomes feedback from its Users. SoupTraders seeks to resolve concerns quickly and effectively. If any User has any feedback or questions about the Services, please contact any member of the staff using the contact details provided at the bottom of these Terms.
- (c) If there are any complaints from a User, SoupTraders will aim to respond and provide a suitable solution within 45 days. If a User is not satisfied with SoupTraders' response, the User and SoupTraders agree to the following dispute resolution procedure:
 - (i) The complainant must tell the respondent in writing, the nature of the dispute, what outcome the complainant wants and what action the complainant thinks will settle the dispute. The User and SoupTraders agree to meet in good faith to seek to resolve the dispute by agreement between them (**Initial Meeting**).
 - (ii) If a resolution cannot be agreed upon at the Initial Meeting, either the User or SoupTraders may refer the matter to a mediator. If the User and SoupTraders cannot agree on who the mediator should be, the complainant will ask the Law Society of New South Wales to appoint a mediator. The mediator will decide the time and place for mediation. Each party to the dispute must attend the mediation in good faith, to seek to resolve the dispute.
- (d) Any attempts made by a party to resolve a dispute pursuant to this clause are without prejudice to other rights or entitlements of either party under these Terms, by law or in equity.

9. **Cancellation of Registration**

- (a) If a User wishes to cancel its registration, Users can deactivate their Account at any time via the Site.
- (b) No refunds will be made upon cancellation.

10. **Refund Policy**

- (a) Any cancellation, exchange or refund of a product, item or service provided by a Student or Job Poster is strictly a matter between the relevant Student or Job Poster providing the good or service, and the Student or Job Poster receiving the good or service.

11. **Consumer Guarantees**

- (a) Consumer legislation in Australia including the Australian Consumer Law (**ACL**) in the *Competition and Consumer Act 2010* (Cth) provides consumers with guarantees that cannot be excluded, restricted or modified (**Rights**). Similar consumer protection laws and regulations in other countries may provide consumers with similar guarantees.

- (b) If the User is a consumer as defined in the ACL, the following notice applies to the User from SoupTraders: *“We guarantee that the Services we supply to you are rendered with due care and skill; fit for the purpose that we advertise, or that you have told us you are acquiring the Services for or for a result which you have told us you wish the Services achieve, unless we consider and disclose that this purpose is not achievable; and will be supplied within a reasonable time. To the extent we are unable to exclude liability; our total liability for loss or damage you suffer or incur from our Services is limited to us re-supplying the Services to you, or, at our option, us refunding to you the amount you have paid us for the Services to which your claim relates.”*

12. Intellectual Property

- (a) All logos, slogans, content, designs, diagrams, drawings, graphics, images, layouts, appearance, videos, ideas, methods, databases, codes, algorithms, software, fees, pricing, notes, documents, domain names, confidential information, copyright, rights in circuit layouts (or similar rights), registered or unregistered trade marks, trade names, patent, know-how, trade secrets and any other intellectual or industrial property whether such rights are capable of being registered or not (collectively **Intellectual Property**), including but not limited to copyright which subsists in all creative and literary works displayed on the Site and Services, the layout, appearance and look of the Site, together with any applications for registration and any rights to registration or renewal of such rights anywhere in the world, whether created before or after the date of these Terms and whether used or contained in the Site is owned, controlled or licensed to SoupTraders (or its affiliates and/or third party licensors as applicable).
- (b) The User agrees that, as between the User and SoupTraders, SoupTraders owns or holds the relevant licence to all Intellectual Property rights in the Site and Services, and that nothing in these Terms constitutes a transfer of any Intellectual Property. The Intellectual Property, Site and Services are protected by copyright, trademark, patent, trade secret, international treaties, laws and other proprietary or industrial rights whether such rights are capable of being registered or not, and also may have security components that protect digital information only as authorised by SoupTraders or the owner of the content.
- (c) Some Intellectual Property used in connection with the Site and Services are the trademarks of their respective owners (collectively **Third Party Marks**).
- (d) SoupTraders’ Intellectual Property and Third Party Marks may not be copied, imitated or used, in whole or in part, without the prior written permission of SoupTraders or the applicable trademark holder or Intellectual Property owner.
- (e) Users of the Site do not obtain any interest or licence in the Intellectual Property or Third Party Marks without the prior written permission of SoupTraders or the applicable Intellectual Property owner. Users may not do anything which interferes with or breaches the Intellectual Property rights.

13. User Licence

- (a) Subject to these Terms, SoupTraders grants the User a personal, non-exclusive, non-transferable, limited and revocable licence to use the Site and Services for its own personal and/or non-commercial use only on a computer or mobile device owned or controlled by the User as permitted in accordance with these Terms (**User Licence**), and not to use the Site and Services in any other way or for any other purpose, apart from local fair dealing legislation in accordance with the *Copyright Act 1968* (Cth). All other uses are prohibited without SoupTraders’ prior written consent.
- (b) The right to use the Site and Services is licensed to the User and is not being sold to the User. A User has no rights in the Site and Services other than to use it in accordance with these Terms.
- (c) This Agreement and User Licence governs any updates to, or supplements or replacements for the Site and Services, unless separate Terms accompany such updates, supplements or replacements, in which case the separate Terms will apply.

14. Permitted and Prohibited Conduct

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- (a) The User is solely responsible for compliance with any and all laws, rules, regulations, including but not limited to tax obligations that may apply to its use of the Site and Services. In connection with the User's use of the Site and Services, the User may not and agrees that it will not:
- (i) use the Site or Services for any commercial or other purposes that are not expressly permitted by these Terms;
 - (ii) register for more than one Account or register for an Account on behalf of another individual and/or entity;
 - (iii) use the Services to find a product or service and then complete, or assist another individual to complete a transaction independent of the Site in order to circumvent the obligation to pay any relevant fees;
 - (iv) post any Review or upload any content (including but not limited to User Content) that is offensive, contains nudity or inappropriate language, contains racial or religious ranting or discrimination or defames another User, Profile or Listing;
 - (v) submit any false or misleading information;
 - (vi) offer any products or services that it does not intend to honour or cannot provide;
 - (vii) violate any local, state, provincial, national, or other law or regulation, or any order of a court, including, without limitation, zoning restrictions and tax regulations;
 - (viii) copy, store or otherwise access any information contained on the Site and Services or content for purposes not expressly permitted by these Terms;
 - (ix) infringe the rights of any person or entity, including without limitation, their intellectual property, privacy, publicity or contractual rights;
 - (x) use the Site or Services to transmit, distribute, post or submit any information concerning any other person or entity, including without limitation, photographs of others without their permission, personal contact information or credit, debit, calling card or account numbers;
 - (xi) use the Site or Services in connection with the distribution of unsolicited commercial email, i.e. spam or advertisements;
 - (xii) stalk or harass any other user of the Services or collect or store any personally identifiable information about any other user other than for purposes of transacting as a User on the Site;
 - (xiii) use, display, mirror or frame the Site, or any individual element within the Site or Services, SoupTraders' name, any SoupTraders trademark, logo or other Intellectual Property, information, or the layout and design of any page or form contained on a page, without SoupTraders' express written consent; or
 - (xiv) advocate, encourage, or assist any third party in doing any of the foregoing.

15. **Content**

- (a) The Site, Services, and Intellectual Property are protected by copyright, trademark, and other laws of Australia and international countries. The User acknowledges and agrees that the Site, Services and Intellectual Property, including all associated intellectual property rights are the exclusive property of SoupTraders and its licensors. The User will not remove, alter or obscure any copyright, trademark, service mark or other proprietary rights notices incorporated in or accompanying the Site and Services, or Intellectual Property.
- (b) The User must not post, upload, publish, submit or transmit any content that:
- (i) infringes, misappropriates or violates a third party's patent, copyright, trademark, trade secret, moral rights or other intellectual property rights, or rights of publicity or privacy;
 - (ii) is fraudulent, false, misleading or deceptive;
 - (iii) denigrates SoupTraders, the Site, Services or another User;
 - (iv) violates, or encourages any conduct that would violate, any applicable law or regulation or would give rise to civil liability;
 - (v) is defamatory, obscene, pornographic, vulgar, offensive, promotes discrimination, bigotry, racism, hatred, harassment or harm against any individual or group;

- (vi) is violent or threatening or promotes violence or actions that are threatening to any other person; or
- (vii) promotes illegal or harmful activities or substances.

16. **User Content**

- (a) Users are permitted to post, upload, publish, submit or transmit relevant information and content (**User Content**). By making available any User Content or any Intellectual Property on or through the Site and Services, the User grants to SoupTraders a worldwide, irrevocable, perpetual, non-exclusive, transferable, royalty-free licence to use the User Content and Intellectual Property, with the right to use, view, copy, adapt, modify, distribute, license, sell, transfer, publicly display, publicly perform, transmit, stream, broadcast, access, or otherwise exploit such User Content and Intellectual Property on, through, or by means of the Site and Services.
- (b) The User agrees that it is solely responsible for all User Content and Intellectual Property that it makes available through the Site and Services. The User represents and warrants that:
 - (i) it is either the sole and exclusive owner of all User Content and Intellectual Property that it makes available through the Site and Services, or that it has all rights, licences, consents and releases that are necessary to grant to SoupTraders the rights in such User Content or Intellectual Property, as contemplated under these Terms; and
 - (ii) neither the User Content nor the posting, uploading, publication, submission or transmittal of the User Content or SoupTraders' use of the User Content (or any portion thereof) on, through or by means of the Site and the Services will infringe, misappropriate or violate a third party's patent, copyright, trademark, trade secret, moral rights or other Intellectual Property rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.
- (c) SoupTraders may at its sole discretion remove any User Content that is offensive or in breach of these Terms.

17. **Disclaimers**

- (a) SoupTraders does not guarantee that the products or services advertised on a Listing will be requested by any Users nor does SoupTraders guarantee that Users will be able to find products, services or connections desirable to them.
- (b) SoupTraders does not endorse any User, Profile or Listing. SoupTraders requires Users to confirm that they have provided accurate information. SoupTraders does not perform any background checks on a User and SoupTraders does not confirm any User's identity, their status as a student of a university, their Profile or content on a Listing. A User confirms that it is solely responsible for verifying the identity of any User or Job Poster.
- (c) SoupTraders cannot and does not control the content contained in any Profiles or Listings or the condition, legality or suitability of any services or products offered by a User. Users are responsible for determining the identity and suitability of products or services that they request.
- (d) SoupTraders accepts no responsibility for and makes no representations or warranties to the User or to any other person or entity as to the reliability, accuracy or completeness of the information contained on the Site. SoupTraders disclaims any and all liability related to any and all products, services or other matters listed on a Listing.
- (e) To the fullest extent allowable under applicable law, SoupTraders disclaims all warranties, representations and conditions, whether express or implied, including any warranties, representations and conditions that the Site or Services are merchantable, of satisfactory quality, reliable, accurate, complete, suitable or fit for a particular purpose or need, non-infringing or free of defects or errors.
- (f) For the avoidance of doubt, SoupTraders is not responsible for any duties, fees, taxation, visa or immigration matters associated under these Terms. SoupTraders advises that all Users using the Site and Services should seek advice in relation to these matters.
- (g) Each User who uses the Site and the Services does so at their own risk.

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- (h) SoupTraders excludes all express and implied conditions and warranties, except for the User's Rights, to the fullest extent permitted by law, including but not limited to:
- (i) SoupTraders expressly disclaims any implied or express guarantees, warranties, representations or conditions of any kind, which are not stated in these Terms;
 - (ii) SoupTraders does not warrant that the Site, the Services, content on the Site (including pictures, videos, sound clips, resumes, links etc.), or the User's access to the Site or the Services will be error free, that any defects will be corrected or that the Site or the server which stores and transmits material to the User is free of viruses or any other harmful components;
 - (iii) SoupTraders takes no responsibility for, and will not be liable for, the Site, the Services, or the goods or services displayed or advertised on a Listing being unavailable, of a particular standard of workmanship, failing to meet the Listing description, failing to meet the User's needs, or being of less than merchantable quality; and
 - (iv) SoupTraders will not be liable for any loss, damage, costs or expense whether direct, indirect, incidental, special, consequential and/or incidental, exemplary or consequential damages, including lost profits, loss of data or loss of goodwill, service interruption, computer damage or system failure or the cost of substitute products or services, or for any damages for personal, bodily injury, death or emotional distress, loss of revenue, production, opportunity, access to markets, goodwill, reputation, use or any indirect, remote, abnormal or unforeseeable loss, or any loss or damage relating to business interruption, loss of programs or other data on the User's information systems or costs of replacement goods, or otherwise, suffered by the User or claims made against the User, arising out of or in connection with the Site, Services, content on the Site, inability to access or use the Site, the Services, any Profile, any Listing, goods or services offered in a Listing or the Terms, even if SoupTraders was expressly advised of the likelihood of such loss or damage.
- (i) The User agrees not to attempt to impose liability on, or seek any legal remedy from SoupTraders with respect to such actions or omissions.

18. Liability

- (a) SoupTraders' total liability arising out of or in connection with the Site, the Services or the Terms, however arising, including under contract, tort, including negligence, in equity, under statute or otherwise, will not exceed the total fees paid by the User to SoupTraders in the twelve (12) month period prior to the event giving rise to the liability, or one hundred dollars (AUD\$100) if no such payments have been made, as applicable.
- (b) The limitations of damages set forth above are fundamental elements of the basis of the bargain between SoupTraders and the User. Some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, so the above limitation may not apply to the User.
- (c) This limitation of liability reflects the allocation of risk between the parties. The limitations specified in this section will survive and apply even if any limited remedy specified in these terms is found to have failed of its essential purpose. The limitations of liability provided in these terms inure to the benefit of SoupTraders.

19. Indemnity

- (a) Each User agrees to defend and indemnify and hold SoupTraders (and SoupTraders' parent, related bodies corporate, officers, directors, contractors, employees and agents) harmless from and against any claims, actions, suits, demands, damages, liabilities, costs or expenses (including legal costs and expenses on a full indemnity basis), including in tort, contract or negligence, arising out of or connected to the User's use of or access to the Services; any breach by the User of these Terms; any wilful, unlawful or negligent act or omission by the User; and any violation by the User of any applicable laws or the rights of any third party.

- (b) SoupTraders reserves the right to assume the exclusive defence and control of any matter otherwise subject to indemnification by the User, in which event the User will cooperate in asserting any available defences.
- (c) This defence and indemnification obligation will survive these Terms and the User's use of the Site or Services. These Terms, and any rights and licences granted hereunder, may not be transferred or assigned by the User, but may be assigned by SoupTraders without restriction.

20. **General**

- (a) **Accuracy:** While SoupTraders will endeavour to keep information up to date and correct, SoupTraders makes no representations, warranties or guarantee, express or implied, about the completeness, accuracy, reliability, suitability or availability of any information, images, products, services, or related graphics contained on the Site for any particular purpose. The User hereby acknowledges that such information and materials may contain mistakes, inaccuracies or errors and SoupTraders expressly excludes any liability for such to the fullest extent permissible by law.
- (b) **Security:** SoupTraders has a secured business system with an 'A Grade' SSL connection to protect all User transactions and to ensure maximum security. SoupTraders also uses individually 'salted' passwords and encrypts all financial information. All credit card payments are processed by a secured third party processor with Level 1 PCI DSS compliance.
- (c) **Termination:** SoupTraders reserves the right to refuse supply of the Services required by any User, terminate any User's Account, terminate its contract with any User, and remove or edit content on the Site at its sole discretion, without incurring any liability to the User. If SoupTraders decides to terminate a User's Account the User's Account may be deactivated, its password will be disabled and it will not be able to access the Site, Services, its Account or its User Content.
- (d) **Fraudulent Activities:** Each User acknowledges and agrees that, in the event SoupTraders reasonably suspects that there are fraudulent activities occurring within the Site and Services, SoupTraders reserves the right to immediately terminate any Accounts involved in such activities, contact the relevant authorities and provide all necessary information to assist in proceedings and investigations.
- (e) **Force Majeure:** SoupTraders will not be liable for any delay or failure to perform its obligations under the Terms if such delay is due to any circumstance beyond its reasonable control.
- (f) **Notice:** Any notice in connection with the Terms will be deemed to have been duly given when made in writing and delivered or sent by email or post to the party to whom such notice is intended to be given or to such other address or email address as may from time to time be notified in writing to the other party.
- (g) **Waiver:** Any failure by a party to insist upon strict performance by the other of any provision in the Terms will not be taken to be a waiver of any existing or future rights in relation to the provision. No waiver by SoupTraders of any of the Terms shall be effective unless SoupTraders expressly states that it is a waiver and SoupTraders communicates it to the User in writing.
- (h) **Assignment:** A User must not assign any rights and obligations under the Terms whether in whole or in part without SoupTraders' prior written consent.
- (i) **Severability:** If any of the Terms are determined by any competent authority to be invalid, unlawful or unenforceable to any extent, such term, condition or provision will to that extent be severed from the remaining terms, conditions and provisions which will continue to be valid to the fullest extent permitted by law.

- (j) **Jurisdiction and Applicable Law:** These Terms, use of this Site, the Services and any dispute arising out of any User's use of the Site or Services is subject to the laws of New South Wales, Australia, and subject to the exclusive jurisdiction of the New South Wales courts. The Site may be accessed throughout Australia and overseas. SoupTraders makes no representation that the content of the Site complies with the laws (including intellectual property laws) of any country outside Australia. If a User accesses the Site from outside Australia, it does so as its own risk and are responsible for complying with the laws in the place where he/she accesses the Site.
- (k) **Entire Agreement:** These Terms and any document expressly referred to in them represent the entire agreement between SoupTraders and each User, and supersede any prior agreement, understanding or arrangement between SoupTraders and each User, whether oral or in writing.

For questions and notices, please contact:

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